

Tennessee American Water's Annual Water Quality Report Available Online

Chattanooga, Tenn. (April 6, 2022) – Tennessee American Water announces that the company's 2021 Water Quality Reports are available to customers on the company's website, [tennesseeamwater.com](https://www.tennesseeamwater.com). Tennessee American Water continues to meet or surpass water quality standards. The report, also referred to as Consumer Confidence Reports, describes the local drinking water sources, a summary of the laboratory testing conducted on the water, a list of the levels of any substances contained in the water, and tips on protecting water sources.

The U.S. Environmental Protection Agency (EPA) and the Tennessee Department of Environment and Conservation (TDEC) set standards for water quality and monitor test results to help utilities meet those standards.

"It is important that our customers trust that their water is safe and clean to drink and use daily. Our employees are committed to providing high-quality water," said Lori Stenzel, Tennessee American Water Manager Water Quality & Environmental Compliance. "Residents are encouraged to read the report to learn about water testing, results, and source of water as well as what consumers can do to protect their drinking water supply and other useful tips."

The Chattanooga plant has earned the Director's Award from the [Partnership for Safe Water](#) for 21 consecutive years. The *Partnership* is a voluntary effort between six drinking water organizations and recognizes utilities for their long-term commitment to optimizing operations, achieving outstanding performance, and protecting the environment and public health. Tennessee American Water is one of seven utilities out of Tennessee's nearly 500 community water systems that participate in the *Partnership's* treatment plant optimization program.

The reports are currently available on <https://www.amwater.com/tnaw/Water-Information/Water-Quality/Water-Quality-Reports/>

Customers can search by zip code to find their specific report or follow these links:

Chattanooga: <https://www.amwater.com/ccr/chattanooga.pdf>

Jasper Highlands: <https://www.amwater.com/ccr/jasperhighlands.pdf>

Sequatchie Valley (Whitwell, Powells Crossroads & some parts of Sequatchie County): <https://www.amwater.com/ccr/sequatchievalley.pdf>

Suck Creek: <https://www.amwater.com/ccr/suckcreek.pdf>

Press Release



Printed copies of the report are available to customers who would rather receive their report in the mail or who do not have access online. To request a copy be mailed, customers may call the company's Customer Service Center at 1-866-736-6420 or by emailing presidentevitts@amwater.com

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ABOUT TENNESSEE AMERICAN WATER

Tennessee American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water services to approximately 380,000 people in Tennessee and north Georgia. For more information, visit www.tennesseeamwater.com. Connect with us: [Facebook](#) • [Twitter](#) • [Instagram](#) • [YouTube](#)

ABOUT AMERICAN WATER

With a history dating back to 1886, American Water (NYSE:AWK) is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 6,400 dedicated professionals who provide regulated and regulated-like drinking water and wastewater services to more than 14 million people in 24 states. American Water provides safe, clean, affordable and reliable water services to our customers to help keep their lives flowing. For more information, visit amwater.com and follow American Water on [Twitter](#), [Facebook](#) and [LinkedIn](#).

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